

Release Notes for Mac  
**PanaCast® 2 Firmware Update**  
 December 2017



What is New:

- Bug fixes and enhancements
- Added support for PTZ Preset button
- 32-bit MFC based Application

Below are issues/observations which are known at this point in time, when PanaCast 2 USB camera running camera firmware F0.2.0.26\_X0.3.2.24 and tested on MacBook Pro (10.12.1 Sierra) and MacBook (10.11.4 – El Capitan) platforms in PLUG-N-PLAY (PnP) mode

Known Issues:

- Mac: Observed video flicker [Flash] when Vivid is turned ON (Bug 2535) under 50hz lighting
- Win & Mac: Flicker can happen on video stream (Bright bands moving) whenever one lens of camera is exposed to bright light and two other lens has normal light. (Bug 2523 & 2494)
- Win & Mac: PanaCast Audio may NOT work when user changed any features while the conference is running with PanaCast Audio. Unplug & replug will resolve the issue (Bug 2506)
- Win & Mac: Contrast is NOT functional on video stream (Bug 2301)
- Mac: Black video/screen displayed in PanaCast USB after any feature change or after firmware upgrade. Close & re-launch of PanaCast USB resolves the issue (Bug 2451)

Open/Known Issues:

MAC	Issue Details	Status	Repro	WorkAround
2535	Observed video flicker when Vivid is turned ON	OPEN	Always	This is a flash kind of flicker when camera has been exposed to 50Hz lighting condition. No work around at this point of time
2027	PanaCast driver not displayed when we Plug/Unplug camera multiple times	OPEN	Reproduce 1/8 times	Kill the VDC Assistant process from Activity Monitor. Close & relaunch the PanaCast USB for driver
2506	PanaCast Audio is NOT working while the Zoom call is in progress and user tried to change any features	OPEN	Random	Unplug & replug the camera or switch between internal and PanaCast audio will resolve the issue
2480	PanaCast driver not displaying in Adobe Connect when we 1st launch the Adobe Connect and later connect the camera	OPEN (TBD)	Always	No workaround at this point of time. Could be an Adobe Problem
2451 & 2510	Black screen is displaying in PanaCastUSB (Preference Pane) when we change any feature but PanaCast video feed is displaying in 3rd party apps	OPEN	Random	Close & Re-launch the PanaCastUSB will resolve the issue
<b>H/W</b>				
2438	Solid white led (Instead of blinking blue LED) displaying on camera while upgrading from 50D950BB to latest 11.8 (F0.2.0.3 X0.3.1.14) version	OPEN	Always	Specific to Camera & firmware utility version used for upgrade