



Performed the test of PanaCast Vision +Whiteboard on version 2.0.0.6 in Windows 7(64-bit), Windows 8.1 (64-bit) & Windows 10 (64-bit). Below are the list of observations/issues which are known at this point of time.

**Observations/Known Issues:**

- Whiteboard detection will NOT work if your Graphics driver [Intel (R) HD Graphics 5500] version is 10.18.14.4264. Updating the driver to 20.19.15.1509 could resolve the issue. (Observed this on Windows 8.1 Toshiba PC).
- Whiteboard Solution output (Virtual or Content Share) may have some blurriness when you use the glass board instead of regular whiteboard.
- Win 10 & Win 7: It's possible that vision app may display "Could NOT initialize camera virtual driver" if it is a fresh PC and vision app is installing for first time. This is due to the driver signature issue. Please disable signature enforcement manually to proceed further. (Workaround marked in BUG 2402 in below tabular form)

Windows	Issue Details	Status	WorkAround
2402	By launching PanaCast Vision/ website ePTZ app it is displaying a pop up as "Application could not initialize virtual camera driver" on Win10	OPEN	Disable signature enforcement manually. Ref: <a href="https://www.top-password.com/blog/how-to-disable-driver-signature-enforcement-in-windows-10-8-7/">https://www.top-password.com/blog/how-to-disable-driver-signature-enforcement-in-windows-10-8-7/</a>
2304	Only a part of the video is displayed in WebEx instead of displaying the complete stream.	OPEN	No Work around at this point of time. It is picking 4:3 for local view and transmitting the same over conference as well.
2344	PTZ driver is not getting deleted from device manager even after uninstalling the app on Win7.	OPEN	On PC Reboot the driver got deleted from system. Specific to Win 7
1586	PanaCast Vision video does not display on GoToMeeting, unless user switches to another camera option (eg. integrated webcam) and back to PanaCast Vision	OPEN (TBD)	Also, Citrix GoToMeeting (GTM) works only in 16:9 aspect and does not work in 4:3 aspect ratio.
2103	When user close and open app after setting preset values, full video streaming is shown instead of showing the previously selected preset video.	OPEN	NO work around at this point of time.
1582	PanaCast Vision app displays either black screen OR last frame, after bringing the computer out of sleep mode, when video was streaming.	OPEN (TBD)	[WIN7 & WIN8] - App Not able to access camera when system comes back from SLEEP mode. System went to sleep when video was ON
1632	(Release Note) works with lower resolution only, video is not displayed in vidyo app when "PanaCastPTZ" is selected in video settings	OPEN (No Plan to fix)	Vidyo does NOT work for resolution 1280 x 720 onwards. 360p30/450p30 works. Also, it shows up green distorted frame at times.
1625	PanaCast Vision Driver is still displayed in imaging devices and also video settings of 3rd party app (zoom, Webex, skype) even after uninstalling/Reinstalling the app	OPEN	Recommended to reboot the Windows after uninstall of PanaCast Vision App
1913	App takes more time to launch when PanaCast camera is already in use and user launches the app. It takes upto 15 seconds.	OPEN	On latest build 1.4.1.27, app is taking ~15-17 seconds when PanaCast is streaming or without streaming in third party app.