

PanaCast ePTZ Windows
Version PanacastPTZInstaller.v1.2.0.0
Release Notes

Introduction:

PanaCast ePTZ app enables local control of digital pan, tilt and zoom within the video stream of a [PanaCast 2](#) camera connected to the PC handling the web conference connection. It helps remote participants have an even more detailed and richer collaboration experience.

- Easy transition from panoramic view to focused detail view
- Local control to quickly focus on specific areas for the benefit of remote participants
- Focus on white board details or get closer to meeting speaker

What is New:

Following are the new features and functionalities added to version PanaCastPTZInstaller.v.1.2.0.0.

- Application Auto-Update
- PanaCast ePTZ application triggers for an update at application start-up. User must select “Update Now” for the new version of PanaCastPTZInstaller.exe to be downloaded from web.
- User must follow through with install of PanaCastPTZInstaller.exe and PanaCast ePTZ application will launch afterwards

Features:

- Ability to perform zoom in and zoom out
- Pan in the zoomed area (left, right, top and bottom)

Open/Known Issues:

ID	Descriptions	Workaround
	Win PTZ app is only supported on Intel processor based machines	Recommended restart of system
1604	PanaCast ePTZ app does not successfully install if PC does not have all the latest Windows updates installed.	Perform all the necessary Windows updates to the latest offered by Microsoft.
1625	When on an active call PanaCast ePTZ does not uninstall the PTZ app cleanly.	There is a Batch File in place for manual uninstall if install process does not clean up the drivers. Go to Program Files(x86), Altia Systems folder and click on “uninstall”
1586	PanaCast ePTZ video does not display on GoToMeeting,	Switching between another camera (eg. integrated webcam) and back to

		PanaCast ePTZ resolves the problem.
1621	Citrix GoToMeeting (GTM) works only in 16:9 aspect and does not work in 4:3 aspect ratio.	No workaround available.
1582	If the video is streaming and the computer goes to sleep mode, PanaCast ePTZ app display either black screen or last frame. This is applicable to Win7 and Wind8.	No workaround available.
1632	PanaCast ePTZ works with Vidyo only on lower resolution (360p & 450p). This resolution only refers to PanaCast PTZ.	No workaround available.
1655	PanaCast PTZ video does not display in the Preferences window of Skype for Business. The ePTZ app however will display the video and in the active S4B video call.	No workaround available.
1724	Black padding is displayed when camera is connected to USB 2.0 port and host performs vertical pan upside/downside. This is specific to camera connected to a USB2.0 on a Windows 7 machine.	No workaround available.
1869	Video flicker seen for a second in the middle of a call when camera is connected to a USB2.0 port.	No workaround available.
1910	Heavily distorted video frame is shown in ePTZ app when user launches the app and then connects the camera without an external power supply.	PanaCast 2 camera should always be connected to an external power. If no external power is available, then power cycle the camera and wait for camera to boot-up.
1913	PanaCast ePTZ app takes more time (almost 15 seconds) to launch when Panacast driver is already in use.	Remove PanaCast ePTZ option from 3rd party and re-try.